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April - June 2008

This table shows how the RBHAs performed in some areas of providing services to behavioral health recipients.

ADULTS

PERFORMANCE MEASURES	Cenpatico-2	Cenpatico-4	CPSA-3	CPSA-5	Magellan	NARBHA
Access to Care 7 Day New recipients were offered an appointment within 7 days.						
Access to Care 23 Day New recipients with a follow-up service within 23 days of assessment.						
Coordination of Care RBHA notifies those who refer new recipients for behavior health services.						
Coordination of Care 2 RBHA notifies recipients medical doctor as needed to communicate medical conditions.						
Sufficiency of Assessment Recipients with a complete evaluation of behavioral health needs.						
Appropriateness of Services Recipients received the services they said they needed.						



SATISFACTORY PERFORMANCE:

RBHA's whose performance is satisfactory are required to maintain and continually improve their scores/performance.

Cenpatico-2 = Yuma, La Paz

Cenpatico-4 = Gila, Pinal



UNSATISFACTORY PERFORMANCE:

RBHA's whose performance is unsatisfactory are required to develop performance improvement plans until they bring up their scores/performance.

CPSA-3 = Santa Cruz, Cochise,
Graham, Greenlee

CPSA-5 = Pima